

University of Cincinnati  
Center for Continuous Professional Development  
Continuing Medical Education

## REFUND POLICY

Refunds will follow the policy of the CME activity as published in promotional materials and on the <https://uc.cloud-cme.com> website for each individual activity.

If there is no published activity refund policy, then the UC-CME refund policy will prevail: refunds will be allowed up to 3 days prior to the activity.

Credit card transactions cannot be refunded or adjusted after 12 months past the initial transaction date.

Exceptions: Providership Fees are non-refundable. Fees will be held on account for one year, from the date of the original (cancelled) activity, toward a future activity.

Rush LOA fees and physician reviewer fees are also non-refundable. Exhibit fees will be refunded only if authorized by the activity manager.

To request a refund or to cancel, contact us at [uc-cloudcme@ucmail.uc.edu](mailto:uc-cloudcme@ucmail.uc.edu). Your refund will be made to the same credit card to which the original purchase was charged.

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*This policy was reviewed and approved by the Continuous Professional Development Advisory Group of the University of Cincinnati, updated Fall 2020.*