University of Cincinnati
Center for Continuous Professional Development
Continuing Medical Education

REFUND POLICY

Refunds will follow the policy of the CME activity as published in promotional materials and on the https://uc.cloud-cme.com website for each individual activity.

If there is no published activity refund policy, then the UC-CME refund policy will prevail: refunds will be allowed up to 3 days prior to the activity.

Credit card transactions cannot be refunded or adjusted after 12 months past the initial transaction date.

Exceptions: Providership Fees are non-refundable. Fees will be held on account for one year, from the date of the original (cancelled) activity, toward a future activity.

Rush LOA fees and physician reviewer fees are also non-refundable. Exhibit fees will be refunded only if authorized by the activity manager.

To request a refund or to cancel, contact us at uc-cloudcme@ucmail.uc.edu. Your refund will be made to the same credit card to which the original purchase was charged.

This policy was reviewed and approved by the Continuous Professional Development Advisory Group of the University of Cincinnati, updated Fall 2020.